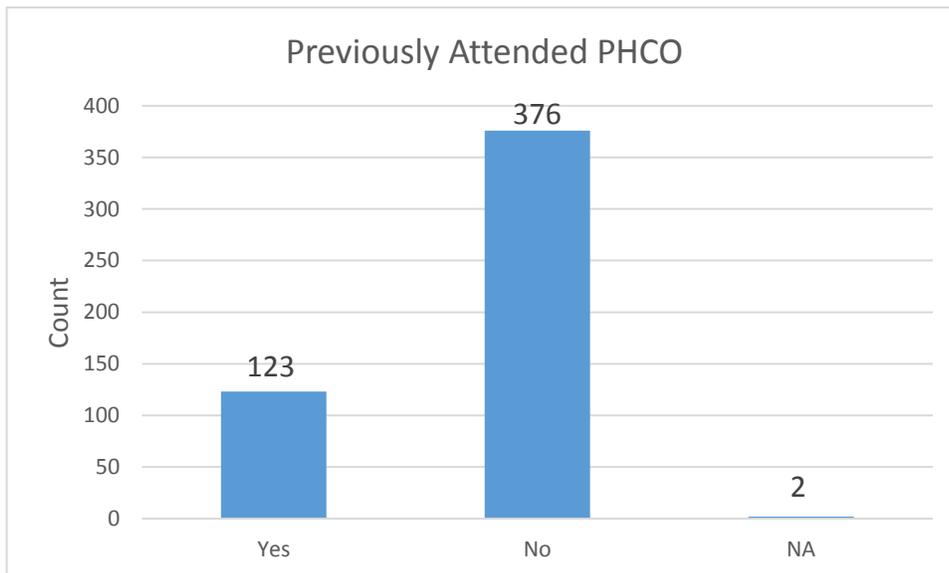


Project Homeless Connect Omaha 2017 (PHCO) – Guest Survey Results

Key PHCO Guest Survey Results to Note

- Guest surveys were distributed at the Main Event Checkout station and were optional for PHCO Guests to complete.
- 558 PHCO Guests Attended
- 501 PHCO Guests completed a PHCO survey = 90% response rate

1. Have you attended Project Homeless Connect Omaha in the past?



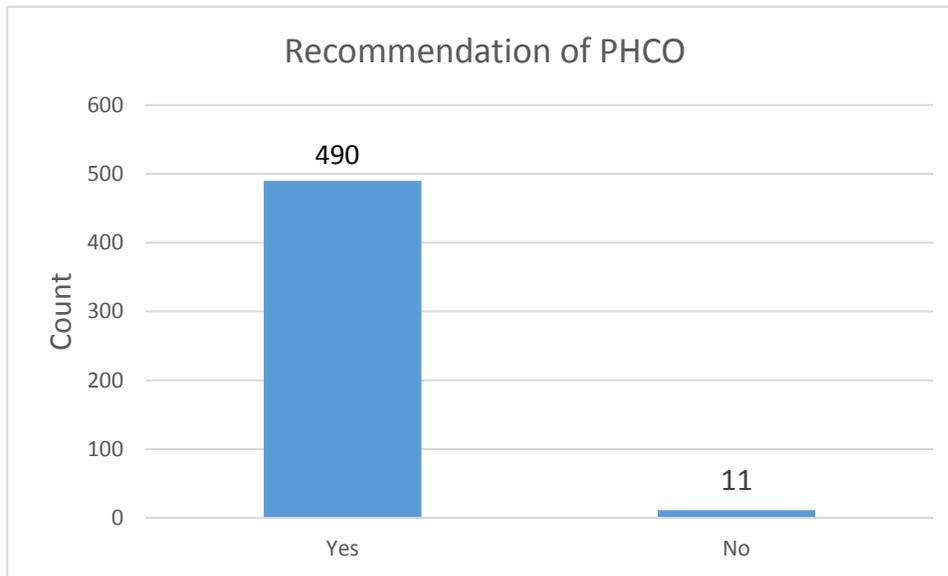
Answer	Previously Attended Project Homeless Connect Omaha	% of Respondents
Yes	123	24.7%
No	376	75%
NA	2	0.3%

Highlight to Note

- 75% of Guest respondents have not been at Project Homeless Connect Omaha before.

Project Homeless Connect Omaha 2017 (PHCO) – Guest Survey Results

2. Would you recommend Project Homeless Connect Omaha to someone else?



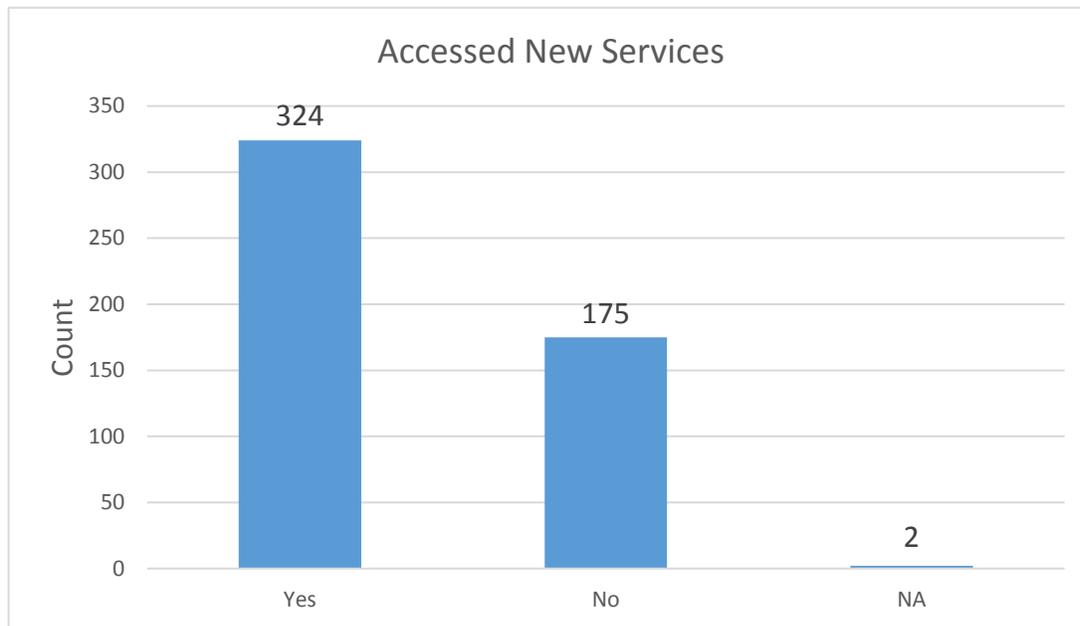
Answer	Count	% of Respondents
Yes	490	98%
No	11	2%

Highlights to Note

- 98% of Guests who responded would recommend Project Homeless Connect Omaha to someone else.
- 10 out of the 11 Guests who responded 'No', "I would not recommend the event to someone else", provided positive comments about PHCO. Therefore, we concluded only 1 Guest would not recommend PHCO to someone else.

Project Homeless Connect Omaha 2017 (PHCO) – Guest Survey Results

3. Did you access any service(s) that you have not accessed before today?



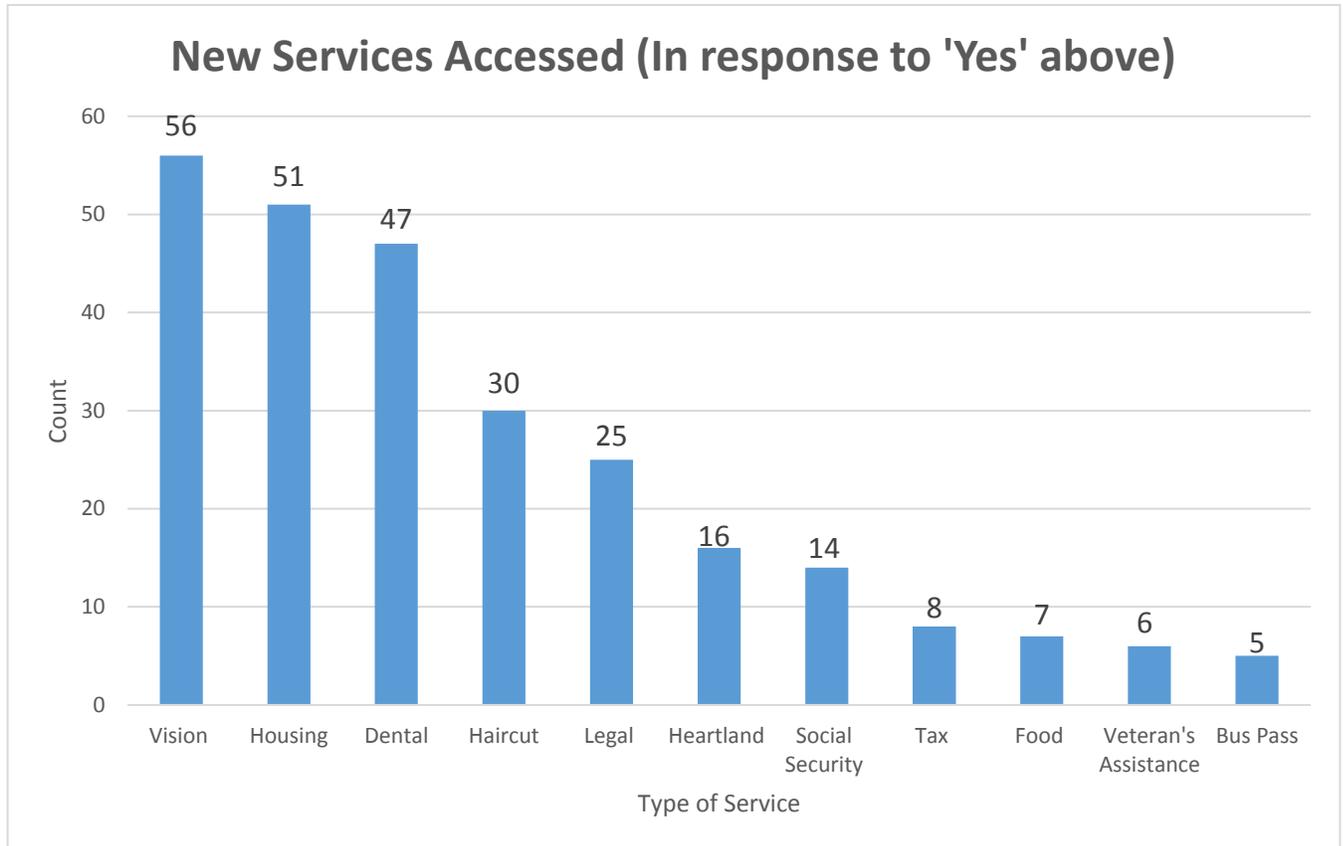
Answer	Count	% of Respondents
Yes	324	64.7%
No	175	35%
NA	2	0.3%

Highlight to Note

- 65% of Guests who respondent received a new service they had not accessed previously

Project Homeless Connect Omaha 2017 (PHCO) – Guest Survey Results

4. What NEW services?



Honorable Mentions

Responses that were statistically insignificant, but were meaningful in the value of the context are listed below.

Health Services

- Sexually Transmitted Infection, Hepatitis C, and HIV Screenings; Immunizations & Mental Health Services

Employment Assistance

- Job Assistance from the Goodwill, Vocational Rehab, & Library services

Governmental Benefits

- VA Assistance and Department of Health and Human Services (DHHS)

Education

- Metro Community College, Financial Aid Application (FAFSA), and “Signed up for College”

Others

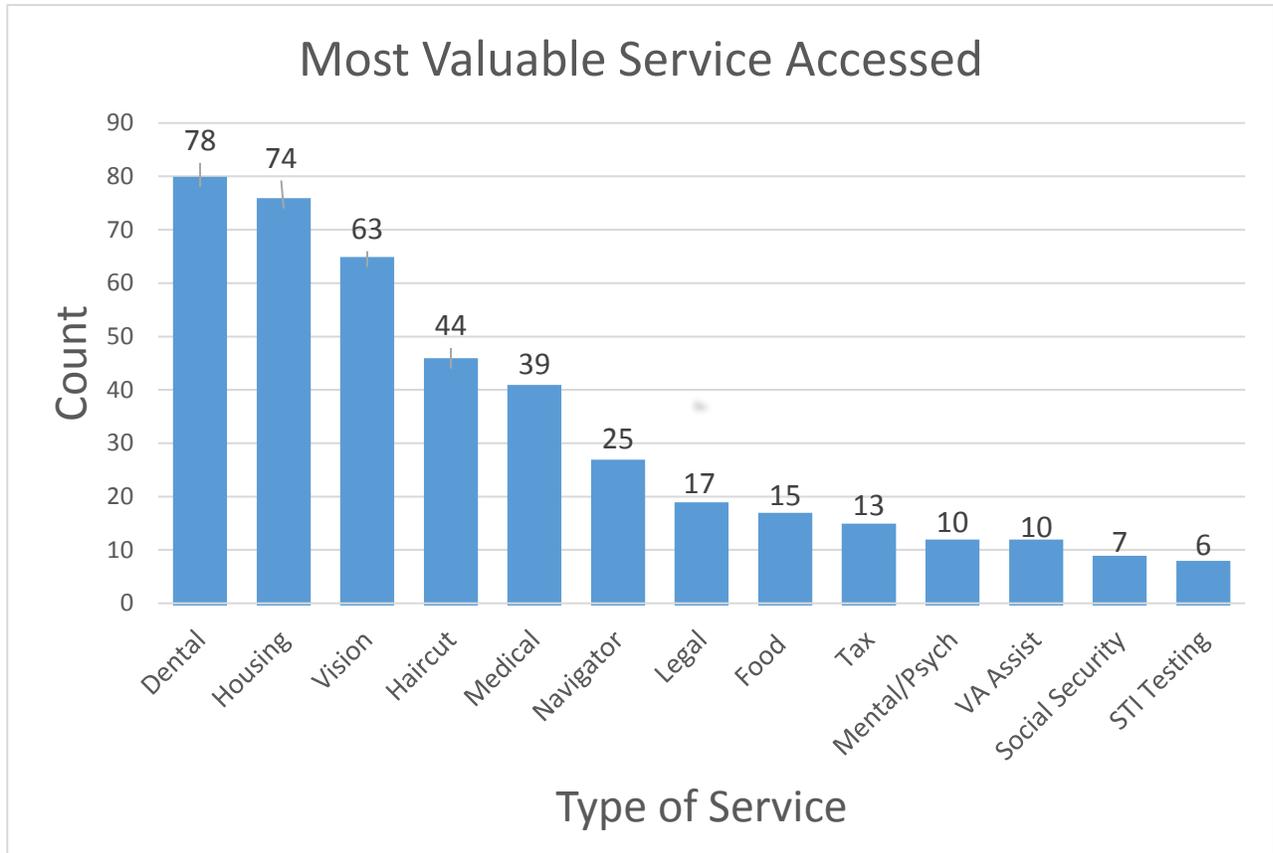
- Clothing, Phones, and Catholic Charities Domestic Violence programs

Highlights to Note

- The table above indicates statistically significant services noted by Guest respondents. The most significant items mentioned include: Vision, Housing, Dental, Haircut, and Legal services.
- The honorable mention list above includes responses that were statistically insignificant, but were meaningful in the value of the context.

Project Homeless Connect Omaha 2017 (PHCO) – Guest Survey Results

5. What was (were) the most valuable service(s) you accessed today?



Honorable Mentions

Responses that were statistically insignificant, but were meaningful in the value of the context are listed below.

Medical Mentions

- Hep C screening and Immunizations

Employment Assistance

- Job Assistance – Goodwill, Vocational Rehab, Library

Governmental Benefits

- Department of Health and Human Services (DHHS)

Education

- Metro Community College, Financial Aid Application (FAFSA),
- “Signed up for College!”

Others

- Clothing, Phones, Catholic Charities Domestic Violence

Highlights to Note

- The table above indicates statistically significant items. The most significant items mentioned include Dental, Housing, Vision and Haircut, Medical, Navigator, Legal services ect. (see above)
- The Honorable Mention list on the right, includes responses that were statistically insignificant, but were meaningful in the value of the context.

Project Homeless Connect Omaha 2017 (PHCO) – Guest Survey Results

Guests Comments and Suggestions

Raw Data

Thanks for the services - Very Helpful!
Thank for your time and support!
It was great!
Keep doing what you're doing
Thank you
Do it again!
Should be done more often!
Thank you!
Keep up the good work 10/10
Thank you, my tour guide was awesome!
It was Awesome
Thanks
Line for Housing was long and confusing, but Navigators were A+
Had a good time. Thanks!
This is a very helpful event & I'm thankful
Hand out sunglasses next year with school names on them
Keep up the good job helping up
it was an all out good experience for me today.
Entertainment while people wait to be seen (Stand up comedy/Improv Mark Clifford 402-306-3653) Blood sugar/blood pressure test BEFORE the breakfast Announcement for when lunch will be served to all who are attending
I received more than I expected. Thank you!
Thank you for taking all your time out to help the homeless. I have a more positive outlook on life today because of you all! God bless you all!
Everything was helpful
Just a place to spend the afternoon
Thanks
Awesome Sauce!!!
Thanks for everything!
Great experience/helpful Facilitator
Great resources
Love it! Have it more often!
Great program. Very helpful to the people. Great Job!
Roller-Skates
Good Job
Thank you!
I appreciated the services provided. God Bless.
Very well organized!!!

Project Homeless Connect Omaha 2017 (PHCO) – Guest Survey Results

Thank you for everything
Very much appreciated!!
Thank you
More training for the worker ants
Keep doing what you're doing. Great program.
None
Good cause, keep it up!
Only liked universal medical - assistant attention - also did social security
Donna was remarkable
Navigator was very nice & Helpful
Only liked universal medical - assistant attention - also did social security
I love this project. Thank you!
Taylor was amazing!!
Excellent
All good things
Wonderful Service
Your vision center needs assistance!
Thank you and God Bless!
Thanks
It was very helpful
Awesome Handler (Navigator)
Great work!
Well Done
God bless everyone!
Thank for everyone's help!
Keep doing it!
For navigator: Have numbers attached to "Ask Me" stations. Easier to identify
Excellent Job
Still want to find a pay scale dentists
A great service
Good help
Thank you
Good Job
More privacy - maybe privacy curtains? Booths? For the more emotional booths
My navigator was nice and helpful
It was great
Awesome! Wonderful! glad for all the help.
Together inc - Was not here today - wanted birth certificate or other ID
Too long for Dental and Haircut
Thank you so much for this type of service.
IDK, it was good (I don't know, it was good)
No

Project Homeless Connect Omaha 2017 (PHCO) – Guest Survey Results

My navigator (Faith Kartyka) was heaven sent! An absolute angel among us and a true pleasure to have as my assistance.
Good project
Great Services
Love Keith Christensen! Thank you, Allie,! Good work!
Bring more information about sex diseases and sex education
Awesome.
Should have it on two days
Keep up the great work
Lucy/Elizabeth were both very friendly and extremely helpful
All of them were good, benefitted from them
Thank you.
Treated very good. Thank you!
Thank you
Navigator was excellent & extremely nice.
Thought this was very impressive!
Thank you
I'm very grateful for all this service
Good
Do it again!
Thank you all. We are grateful for your services
Very well organized. It was great! Thanks
Very nice navigator (Abby), and lin's went fast
Was great to be able to access so many services in one place. Having a navigator was a great help. Thanks Creighton!
My guide was great and I appreciate that Creighton provided access to these important agencies and all in one location.
Thank you and Bless you!
Thanks to Mary, great person to have help at this event!
It was a very good experience. Joy, my buddy, was a pleasure! Very helpful and sweet!
Offer again next year!
Great job
Very Happy. Thank you!
Enjoyed it a lot!
Keep doing it!
I really loved this idea.
Re-contracted with street outreach. Also, will still stay in touch for help to get own managing house.
Thank you.
Not at this time
Great thing you have going here.
Thanks

Project Homeless Connect Omaha 2017 (PHCO) – Guest Survey Results

My tour guide "Betsy" was exceptionally adamant about making sure I got where I needed to go and felt comfortable. Straight A's for Betsy. Great Experience.
I thank God for every person I come into contact with today. The Lady Champlain and I pray before I stated and that prayer for me opened my eyes and ears to the offering of Helps!
Was totally awesome!
Thanks
Thank you for everything
Very Helpful
What a wonderful program & very helpful people everywhere!
Thank you
Less Chaos
The people I was assigned to was wonderful! Everyone was friendly and helpful
Good
Very Nice Staff. Thanks.
I enjoyed this very much
Thank you!
Greatly appreciated
Today was amazing. The navigators were awesome and friendly
You had NOTHING for Pott. Co. except legal aid, Total waste of my time.
Probably there should be more of other different type of options available
Was a little upset that together Inc was not there
The best navigator ever!
Thank you all!
I loved it. Thank you!
This is such a necessary and viable service - I wish more states, cities offered all that was given! I'm impressed and grateful for all you at Creighton University in Omaha.
Sam my navigator was awesome
Liked that they set up an appointment for changing his diet to control blood sugar
Thank you
Thank you
It's a good service, Thank you.
I really liked having a navigator to help me. Stay organized and focused. Thank you!
No Together Inc for IDs
Good Job
None
I'm appreciated and pray for all
Great event!
Great volunteer leader
This is amazing, Blessings to everyone involved
Thanks
Great day! I got so much done
My Navigator Liz was very helpful and positive

Project Homeless Connect Omaha 2017 (PHCO) – Guest Survey Results

It was a well, organized event, that was beneficial and informative
The services are good
Plenty of help, Short Lines, Great Job!
Keep doing what you're doing we love you for that!
"name"(Maelreen?) was awesome sauce, outstanding, great!!!
No
Terrible; People don't listen - waited 1 hour
NA - was a pleasant day
He's a good helper
Very good student Ms. Michell
Thank you
No
Keep Up the good work
All the people here were so kind and helpful. Sara, my navigator was especially helpful and fun to be around. Thank you so much!!!
Beautiful job. Thank you!
Jessie was very helpful
Together Inc never showed. Disappointed!
None
I had a great conversation with my navigator
None
Thank you. Great program
Love everybody!
Great event!
I think it's really good thing you do.
No
Good Job!
It was great, Very helpful staff. Thank you!
Really nice things done for people
Very good program
Thanks
Great
Beautiful
No
This helps a lot of people every year. Thank you!
I would like to say thank you for taking time to see me and help me out today
Very Helpful
Good
Thanks
The line for housing needs to be more organized
Tax Help
Good deal. Thank you one and all.

Project Homeless Connect Omaha 2017 (PHCO) – Guest Survey Results

I would recommend this program to one that needs help.
Great Navigators
None
Very good.
Thank you - Much needed!
Great! Do it again!
Very good program
It's real good.
Everyone was nice and pleasant and of good cheer
Thank you very much
Enjoyed myself
Great time very helpful. Very interesting and a great experience.
Very Helpful. Thank you!
I truly appreciated all of the volunteer efforts applied to everyone. I especially appreciate my navigator Autumn for all her assistance and advice.
NA
This is a very blessed event!
Thank you!
None
None
Very good event
Thank you
Thanks for your help
Good Job
Excellent navigator. Great service.
NA
Thanks for everything!
NA
Thank you
Good Job
Great Job - all resources & Food
Not much help with acquiring eye glasses
Great - Thank you!
NA. Six Stars!
This was an awesome opportunity. Thank you!
Thank you for the services and for Owen!
Awesome!
None at this time
Map hostess, Maureen, was a great help to me and a delight to be around. Thank you!
Superb services, easy to navigate. Very thankful for Mike, My Navigator. Very polite and cool.
Good medical advice. Little slow on housing services.
Thank you
Excellent Program - Keep it up

Project Homeless Connect Omaha 2017 (PHCO) – Guest Survey Results

Very Good
It is a valuable program!
Thank you - navigators were very helpful
I had a great time and very pleased
Everything went awesome!
Keep up the good work!
It's nice that you do this for the homeless.
Thank you!
Thank you
Don't put onions in the eggs next year!
Thank you for the blessing.
The person who helped me was great!
Good
Thank you

More privacy - maybe privacy curtains? Booths? For the more emotional booths
Thanks for the services - Very Helpful!
Thank for your time and support!
It was great!
Keep doing what you're doing
Thank you
Do it again!
Should be done more often!
Thank you!
Keep up the good work 10/10
Thank you, my tour guide was awesome!
It was Awesome
Thanks
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This is a very helpful event & I'm thankful
Hand out sunglasses next year with school names on them
Keep up the good job helping up

Project Homeless Connect Omaha 2017 (PHCO) – Guest Survey Results

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Just a place to spend the afternoon
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Project Homeless Connect Omaha 2017 (PHCO) – Guest Survey Results

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Lucy/Elizabeth were both very friendly and extremely helpful

Project Homeless Connect Omaha 2017 (PHCO) – Guest Survey Results

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Thank you.
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Very Happy. Thank you!
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Keep doing it!
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Great thing you have going here.
Thanks

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Was total awesome!
Thanks
Thank you for everything
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What a wonderful program & very helpful people everywhere!
Thank you
Less Chaos
The people I was assigned to was wonderful! Everyone was friendly and helpful
Good
Very Nice Staff. Thanks.
I enjoyed this very much
Thank you!
Greatly appreciated
Today was amazing. The navigators were awesome and friendly
You had NOTHING for Pott. Co. except legal aid, Total waste of my time.
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Sam my navigator was awesome

Project Homeless Connect Omaha 2017 (PHCO) – Guest Survey Results

Liked that they set up an appointment for changing his diet to control blood sugar
Thank you
Thank you
It's a good service, Thank you.
I really liked having a navigator to help me. Stay organized and focused. Thank you!
No Together Inc for IDs
Good Job
None
I'm appreciated and pray for all
Great event!
Great volunteer leader
This is amazing, Blessings to everyone involved
Thanks
Great day! I got so much done
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Plenty of help, Short Lines, Great Job!
Keep doing what you're doing we love you for that!
"name"(Maelreen?) was awesome sauce, out standing, great!!!
No
NA - was a pleasant day
He's a good helper
Very good student Ms. Michell
Thank you
No
Keep Up the good work

Project Homeless Connect Omaha 2017 (PHCO) – Guest Survey Results

Thanks
The line for housing needs to be more organized
Tax Help
Good deal. Thank you one and all.
I would recommend this program to one that needs help.
Great Navigators
None
Very good.
Thank you - Much needed!
Great! Do it again!
Very good program
It's real good.
Everyone was nice and pleasant and of good cheer
Thank you very much
Enjoyed myself
Great time very helpful. Very interesting and a great experience.
Very Helpful. Thank you!
I truly appreciated all of the volunteer effort applied to everyone. I especially appreciate my navigator Autumn for all of her assistance and advice.
NA
This is a very blessed event!
Thank you!
None
None
Very good event
Thank you
Tanks for your help
Good Job
Excellent navigator. Great service.
NA
Thanks for everything!
NA
Thank you
Good Job
NA

Project Homeless Connect Omaha 2017 (PHCO) – Guest Survey Results

NA
Great Job - all resources & Food
Not much help with acquiring eye glasses
Great - Thank you!
NA. Six Stars!
This was an awesome opportunity. Thank you!
Thank you for the services and for Owen!
Awesome!
None at this time
Map hostess, Maureen, was a great help to me and a delight to be around. Thank you!
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The person who helped me was great!
Good
Thank you